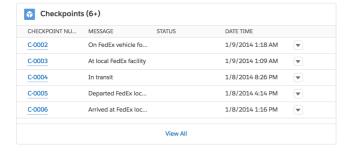


### Manage Returns from Service Cloud

One-click generate return labels and email directly to customers from Cases.

- See un-unsed return labels in one place.
- See Return shipments that have passed warranty periods
- See all returns in transit in real-time
- Include RMA numbers on return labels for inbound warehouse scanning

# Shipment Tracking alongside Orders



Tracking data updates automatically every hour. Checkpoint data is added to Salesforce. This means you can write workflow off this data e.g. tracking emails or email customers with failed deliveries.

#### About Zenkraft

25,000+ Happy Users 200+ 5\* Reviews on AppX Globally certified with carriers

Retail Clients Include







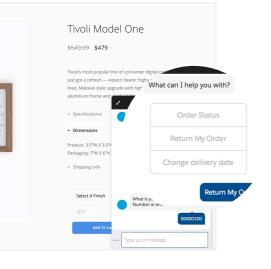
40+ carriers supported



#### **Next Steps**

Schedule Demo: zenkraft.com/schedule

sales@zenkraft.com



## Einstein Bot Integration

During holiday season, research shows 70-80% of customer services enquiries are "Where is my order" enquiries. Many more are for product returns, replacements or delivery reschedules. These inqueries can be automated with the Zenkraft chat bot.

